



***eureka***<sup>®</sup>

**BULLET™**  
INSTRUCTIONS MANUAL



## **Cautions for the first use**

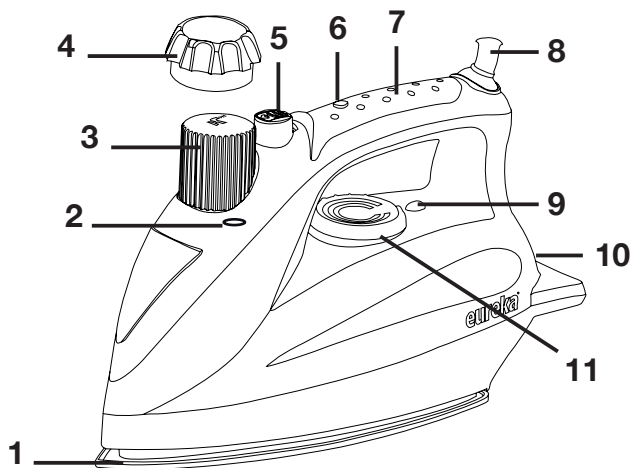
Remember, safety should be your first priority.

1. Please make sure that you disconnect all other electronic devices connected to the power line you plan on using for your iron.
2. Make sure that you have removed any packaging or protective covers from the soleplate.
3. When plugged in for the first time, you may notice slight smoke due to production grease. Do not worry as this will cease shortly.
4. Always avoid harsh contact between your iron and other metal objects.

# Safety Instructions

1. Whenever you need to step away from the iron, make sure that you unplug it and leave the iron in a vertical position with the soleplate facing upright.
2. Avoid children near the plugged iron.
3. Avoid contact of hot soleplate with your hands or flammable objects during use.
4. **CAUTION!** Make sure your iron is disconnected from the power supply before pouring water in the water tank.
5. **DO NOT** immerse any part of the iron in any type of fluid.
6. **DO NOT** use the iron if the cord is damaged. Consult with the manufacturer to get your iron fixed or replaced. (See last page)
7. To prevent deposition of minerals in the steam holes, it is recommended to use distilled water for cleaner steam holes.
8. Never use chemically descaled water.
9. Avoid directing steam towards people or animals. Steam is hazardous and can cause severe skin burns.

# Parts & Features



**1. Nano-Ceramic Shield™  
Coated Soleplate**

**2. Steam Valve**

**3. Boiler Cap**

**4. Safety Cap Assistance Knob**

**5. Steam Surge™ with Slide Lock**

**6. Auto Shut-Off Indicator**

**7. Gripsoft™ Rubberized Handle**

**8. 10 Foot Electrical Cord with  
360° Pivot.**

**9. LED Indicator Light**

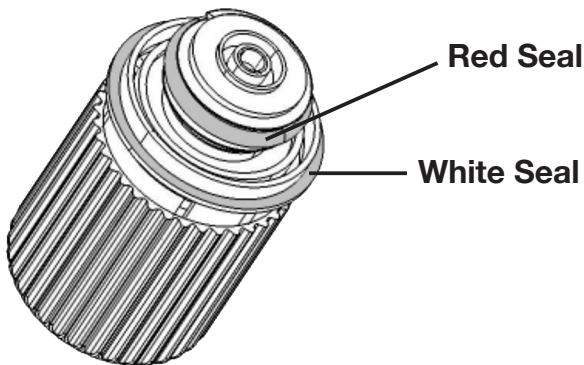
**10. Steam Switch Pilot Light**

**11. Heat Settings Dial**

## Check the Boiler Cap

To ensure a proper seal, please regularly check the white and red seal rings in the boiler cap for wear and tear before use. If you notice any wear or tear, contact our service department for a repair or replacement part. Never use the iron with a damaged seal ring.

Before opening the boiler cap to either refill or clean, make sure that the iron has completely cooled down and that there is no more steam in the boiler. (See **Filling Boiler During Use**)



## Dry Ironing

1. Make sure the Steam Surge Button is not locked down.
2. Adjust ironing temperature in accordance with the linen's requirement.
3. The light **"ON"** indicates that the iron's temperature is increasing steadily. Once desired temperature is reached, the light will turn **"OFF"** automatically and you may begin ironing.

## Filling with Water

1. Before filling the water tank, make sure that the iron is unplugged, temperature dial is positioned at the **"OFF"** mark, and the iron is on a stable surface.
2. Ensure the steam release button is not locked. If locked, press the steam button and push the slider forward to unlock the button.
3. Unscrew the boiler cap by turning the cap counter-clockwise. If required, use the boiler cap assist knob provided.
4. Fill the 100ml water pitcher included with your iron, and pour into the boiler tank.
5. Screw the boiler cap back on securely, but do not overtighten as it can damage the seal.
6. Place the iron on its heel rest before turning on.

## Refilling Boiler

1. Before opening the boiler for a refill, ensure that there is no steam inside.
2. Turn the iron **OFF** by turning the temperature dial to “**OFF**” and the Seam Surge button to the “**O**” position.
3. Unplug the iron from the outlet.
4. Press the Steam Surge button and slide backwards to lock the button. Keep it locked until there is no more steam coming out of the soleplate.
5. Unscrew the boiler cap slowly and if necessary, with the aid of the assist knob boiler cap provided.
6. Pour 100ml of water into the boiler using the pitcher provided. Take breaks to allow any steam to exit through the boiler opening.
7. Do not fill boiler tank past the **MAX** level indicator inside the boiler.
8. Screw the boiler cap firmly back on but do not overtighten.
9. Stand the iron on its heel rest, and plug back into outlet.



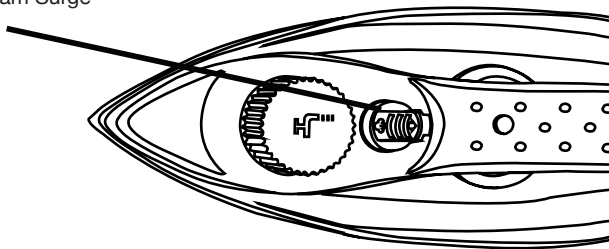
## Steam Ironing

1. Fill the water tank in accordance with the “Filling with Water” instructions.
2. Rest your iron on its heel rest.
3. Plug the cord into the outlet.
4. Choose the desired temperature for your fabric.
5. Set the Steam switch on the back of the iron to “I” position, and it will light up.
6. When both soleplate and boiler are on, the appliance is heating up.
7. Allow to preheat for approximately 5-8 minutes.
8. Steam is ready to use when boiler light goes off.
9. For burst of steam, press and release the Steam Surge button.
10. For continuous steam, press on the Steam Surge button and slide it back to lock.

## Steam Surge™

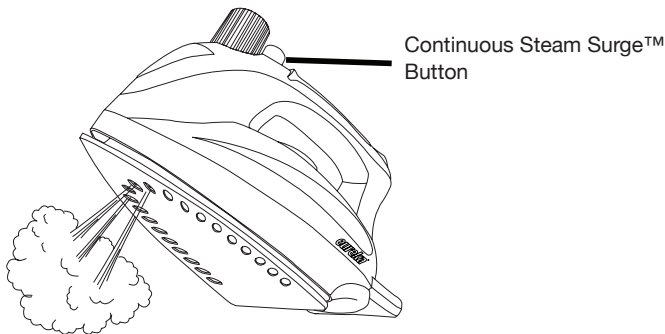
By pressing the Steam Surge button, a sudden surge of steam is expelled out of the soleplate, which is extremely useful in straightening even the most stubborn creases. For optimal results, make sure the Steam Surge button is used at higher temperatures and a regular 5 second delay between each steam burst is maintained. When steam is completely depleted, give it some time for steam to build up.

Continuous Steam Surge™  
Slide Lock



## Continuous Steam Surge™

This function is specially designed to remove the toughest wrinkles and creases present in heavy fabrics. To achieve strongest steam discharge make sure that the thermostat dial is set to MAX mark and that the Steam Surge button has been push pressed down and slid backwards to lock.



## **Vertical Steam**

By holding the iron in a vertical position, one can apply Steam Surge or Continuous Steam Surge to remove creases from curtains and any type of hanging fabrics.

## **Anti-Calc**

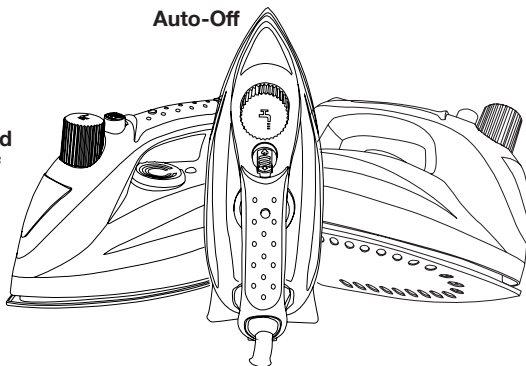
Over time, lime scales may accumulate inside the iron or on the soleplate's surface. To prevent this, an anti-calc filter is permanently installed in this appliance. It cannot be removed for cleaning purposes.

## **Auto Shut-Off**

1. If the iron is left unused for 15 minutes, the light will blink signaling that the iron has automatically shut off.
2. In cases where the iron is left mistakenly on the fabric or at instances of accidental falls on floor, the iron will automatically shut off within 30 seconds. The blinking light on the iron will indicate that the iron has shut off.
3. Move the iron back and forth on the linen to auto-restart. Light will immediately stop blinking after achieving sufficient temperature for you to continue ironing.

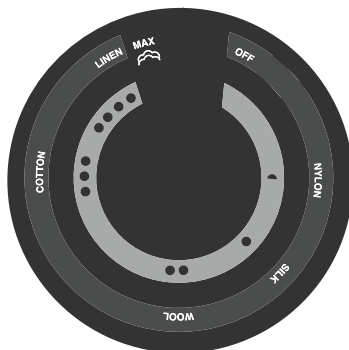
**15-Minute  
Auto-Off**

**30-Second  
Auto-Off**



**30-Second  
Auto-Off**

## Heat Settings Dial



**Caution**



Please note that this symbol on your fabric's label means this article may not be ironed.

# Cleaning & Maintenance

Before you begin cleaning, unplug the iron and allow it to cool down.

1. Clean the soleplate with any moist cloth and non-abrasive cleaner.
2. If fibers stick to the soleplate, use damp cloth immersed in vinegar to wipe off adherent fibers.
3. Never use strong acids and alkali fluids as cleaning agents when cleaning soleplate.
4. Use a toothpick to remove any scales stuck up in steam holes. Make sure that you don't damage the soleplate in the process.
5. Remove any left over water from the water tank.
6. Make sure the Steam Surge button is unlocked, the Steam switch is on "O", and turn the thermostat dial is set to "OFF".

# Troubleshooting

Problem	Possible Reasons	Solution
There is little heat or no heat.	Cord may be unplugged.	Look for any error in power transmission.
	Thermostat is improperly set.	Set thermostat dial to required position.
	Auto shut off function has engaged.	Gently move iron to reactivate.
Steam has stopped or there is leakage.	Thermostat dial is set at the OFF mark.	Adjust thermostat dial to your desired setting.
There is no flow of steam or vertical steam is absent.	The boiler is empty.	Fill the boiler with water.
	The boiler is not ready.	Wait for the steam indicator light to go off before using steam.
	Overuse of burst of steam.	Give regular pauses between each burst of steam.
There is water leaking from soleplate.	The iron is not hot enough.	Set the thermostat dial to a higher setting.
	The water is exceeding the MAX position mark.	Do not fill the boiler with more than 100ml of water.

# Troubleshooting

Problem	Possible Reasons	Solution
There is less steam.	Clogged steam holes.	Clean holes using distilled water and toothpick.
	Not enough water in tank.	Fill the water level up to the MAX mark on the tank.
Steam escapes from the boiler cap.	Cap is not properly screwed in place.	Unscrew cap when the iron is cold and put back on.
	The boiler cap's seal is worn.	Check boiler cap regularly for signs of wear and tear on rubber rings. Replace if there is wear.
Water spitting out of the boiler cap.	The boiler cap is not on tight enough.	Check that the seal rings are not cracked or broken and that you have tightened the boiler cap firmly.
The soleplate leaves white streaks on clothing when ironing.	The boiler has a build-up of scale and needs to be rinsed out regularly.	Rinse the boiler after every 10 uses.
The soleplate leaves brown streaks on clothing when ironing.	Chemical descaling agents or additives have been used.	Never use descaling agents or additives. Rinse boiler thoroughly.
	Tap water is high in organic matter such as rust or iron.	Switch to bottled spring water or rinse boiler more often.

# Warranty

This product has a warranty for 2 years from provable date of purchase against defects in material and workmanship. During this period such defects will be repaired, or the product will be replaced at no charge. This warranty does not cover damage caused by misuse, negligence, or improper installation. Warranty is also invalid in any case that the product is taken apart or serviced by an unauthorized service station.

## **TO CLAIM:**

Purchaser must receive a Return Authorization Number by calling our service center at 1-844-EUREKA5 (844-387-3525) or visit our website [www.eurekagarmentcare.net](http://www.eurekagarmentcare.net) for more info. Once your return has been authorized, please send your package, prepaid postage, with a copy of your proof of purchase. You will also need to enclose a letter explaining the nature of your difficulty in detail. Please allow 2-4 weeks for return shipping.

**Smartek USA Inc.**  
**12 Hinsdale Street, NY 11207**

Eureka is a registered trademark used under license from Electrolux Home Products Inc. Designed in USA.  
Assembled in China. © 2015



**MORE  
GREAT  
EUREKA  
PRODUCTS**

# *eureka*<sup>®</sup>



**HEAT RESISTANT  
3-FINGER GLOVE**  
(MODEL: ER1033)



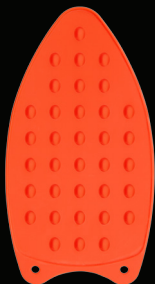
**HEAT RESISTANT  
IRONING GLOVE**  
(MODEL: ER1035)



**PROTECTIVE  
IRON CASE**  
(MODEL: ER1050)



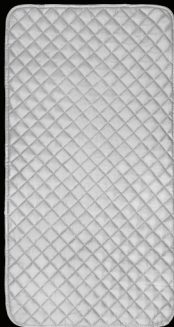
**EXTRA LARGE PROTECTIVE  
IRONING MESH**  
(MODEL: ER1020)



**SILICONE IRON  
REST PAD**  
(MODEL: ER1040)



**IRON & BOARD  
HOLDER**  
(MODEL: ER1010)



**SUPER MAGNETIC  
IRONING MAT**  
(MODEL: ER1025)

THANK YOU FOR PURCHASING *eureka* PRODUCTS

*eureka*<sup>®</sup>

FOR MORE INFO PLEASE VISIT: [WWW.EUREKAGARMENTCARE.NET](http://WWW.EUREKAGARMENTCARE.NET)